

State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Honorable Andrew M. Cuomo Governor of New York State Executive Chamber Albany, New York 12224

Dear Governor Cuomo:

In accordance with Section 170 of the Executive Law, this is our 90-day response showing actions taken to address the recommendations contained in the State Comptroller's Audit Report of Oversight of Hazardous Materials and Waste, State University of New York (2017-S-51).

SUNY takes seriously the responsibilities that come with handling hazardous materials and waste and the faculty and staff work diligently to protect the Campus Community. SUNY endeavors to use minimal amounts of the least hazardous materials to meet our purposes. SUNY has qualified staff and resources to help ensure compliance with federal and State regulations associated with environmental health and safety by providing guidance, training and tools to support the campuses and to help ensure our campuses are safe. The campuses have dedicated, trained, and qualified staff with decades of experience in hazardous materials and waste. Substantial resources are committed to developing and maintaining strong compliance and risk reduction programs. SUNY is gratified that the audit's review of this subject matter did not find fault with a majority of the Campus' procedures for safeguarding the Campus Communities. Our specific comments to the recommendations follow.

# TO SYSTEM ADMINISTRATION:

**<u>Recommendation 1:</u>** Provide guidance and support to campus officials in designing and implementing a system of internal controls that provide reasonable safeguards against intentional or accidental misuse of hazardous materials.

Response: SUNY System Administration continues to provide information to the campuses via electronic posts and emails, presentations, and newsletters, and has developed additional guidance documents.

**<u>Recommendation 2</u>**: Work with campuses to improve controls over access, procurement, or accounting for hazardous materials as necessary to further reduce risks relating to controls over hazardous materials.

To Learn To Search To Serve



#### **TO SUNY INSTITUTIONS:**

**<u>Recommendation 3:</u>** Improve controls over access, procurement, or accounting for hazardous materials as necessary to further reduce risks relating to hazardous materials.

#### Campus Responses:

<u>University at Buffalo</u> will continue to work to improve controls over access, procurement and accounting for hazardous materials. University officials will work directly with schools and departments to provide them with guidance on implementing improved access controls related to hazardous materials security. For improved procurement controls, the University is in the process of implementing a new electronic purchasing system which will be capable of identifying hazardous materials purchases and notifying Environment, Health & Safety. For improved accounting, EH&S is implementing an EHS management software solution that includes a webbased electronic inventory system. The upgrade will provide a consistent format of chemical inventories, simplifying the inventory process for lab personnel and providing opportunity for increased central oversight. UB is implementing new practices to monitor and enforce existing plans, policies and lease agreements related to hazardous materials.

- <u>Procurement and Distribution</u> evaluate and improve the capabilities of the Procurement system to identify and restrict purchases; review and where necessary improve existing policies and procedures for authorizations of chemical procurement using a risk-based approach, and verification for the receipt of materials.
- <u>Access Control</u> evaluate and improve the systems and practices for key distribution; review and where necessary improve existing policies and procedures for access authorizations and key controls; continue to provide and where necessary strengthen training and awareness information of hazardous materials security.
- <u>Accounting of Materials</u> evaluate commercial electronic systems to facilitate chemical inventory process; review and where necessary improve existing policies and procedures for maintaining and reporting chemical inventories; provide additional oversight and enforcement of inventory requirements through the laboratory inspection program.

<u>SUNY New Paltz</u> continues to improve controls over chemical access, accounting and security in the individual labs and classrooms. Additionally, the campus has further developed and documented a process for allowing authorized personnel the ability to purchase chemicals on a Procurement Card (P-card). The process requires approval from the Director of EHS to the Procurement Card Administrator and ensures that they will automatically be selected for the monthly post audit process of all P-card purchases.

<u>SUNY Oneonta</u> has implemented, or developed a timeline to implement improved controls over access and accounting of hazardous materials as well as improvements in monitoring and enforcing compliance with its Chemical Hygiene Plan (CHP). The Chemical Hygiene Officer (CHO) position will be increased to full-time and tasked with monitoring and enforcing compliance with the CHP, including the consistent recording and oversight of the campus hazardous materials inventory using electronic tools, and periodic review of the CHP. Electronic card access controls have been installed in all hazardous material areas to ensure that access is limited to only authorized employees. Records will be reviewed on a regular basis to account for changes in employment status. Further, the campus key policy and procedures are being reviewed and updated over the next six months. A comprehensive risk assessment of operations including hazardous materials will be led by the CHO over the next six months. A risk mitigation plan will be developed to address identified deficiencies.

<u>SUNY Plattsburgh</u> has addressed concerns related to access controls by conducting a review of individuals issued grandmaster keys. This review found that all keys were issued in accordance with campus policy. In addition, SUNY Plattsburgh has developed a written procedure to address how electronic access is provided to the areas where chemical materials are stored. To address concerns about separation of duties of the Science Laboratory and Facilities Support Professional, the College has taken the following steps:

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Sincerely,

Eleen M Luflin

Eileen McLoughlin Senior Vice Chancellor for Finance and Chief Financial Officer

- Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller
- NOTE: The same letter and enclosure were also sent directly to the following individuals in accordance with Section 170 of the Executive Law:

Lieutenant Governor Hochul Senator Stewart-Cousins Comptroller DiNapoli Speaker Heastie Senator Flanagan Senator Krueger Senator Seward Senator Weinstein Assemblyman Kolb Assemblyman Barclay Mr. Mujica, Jr. Mr. Lara



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Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller



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March 1, 2019

Honorable Thomas DiNapoli Comptroller 110 State Street Albany, New York 12236

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March 1, 2019

Honorable Kathleen C. Hochul Lieutenant Governor Room 326, State Capitol Albany, New York 12224

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March 1, 2019

Honorable Andrea Stewart-Cousins Senate Majority Leader and Senate Temporary President Legislative Office Building Albany, New York 12247

Dear Senator Stewart-Cousins:

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Honorable Carl E. Heastie Speaker of the Assembly Legislative Office Building Albany, New York 12248

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Sincerely,

Eileen McLoughlin

Senior Vice Chancellor for Finance and Chief Financial Officer

Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller



State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Honorable James L. Seward Ranking Minority Finance Committee Member State Capitol Albany, NY 12247

Dear Senator Seward:

In accordance with Section 170 of the Executive Law, this is our 90-day response showing actions taken to address the recommendations contained in the State Comptroller's Audit Report of Oversight of Hazardous Materials and Waste, State University of New York (2017-S-51).

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**<u>Recommendation 2</u>**: Work with campuses to improve controls over access, procurement, or accounting for hazardous materials as necessary to further reduce risks relating to controls over hazardous materials.

To Learn To Search To Serve



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<u>Recommendation 3:</u> Improve controls over access, procurement, or accounting for hazardous materials as necessary to further reduce risks relating to hazardous materials.

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Senior Vice Chancellor for Finance and Chief Financial Officer

Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller



State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Honorable Brian M. Kolb Assembly Minority Leader Legislative Office Building Albany, New York 12248

Dear Assemblyman Kolb:

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To Learn To Search To Serve



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Senior Vice Chancellor for Finance and Chief Financial Officer

Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller



State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Honorable Liz Krueger Chair, Senate Finance Committee State Capitol Albany, New York 12247

Dear Senator Krueger:

In accordance with Section 170 of the Executive Law, this is our 90-day response showing actions taken to address the recommendations contained in the State Comptroller's Audit Report of Oversight of Hazardous Materials and Waste, State University of New York (2017-S-51).

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To Learn To Search To Serve



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Eileen McLoughlin Senior Vice Chancellor for Finance and Chief Financial Officer

Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller



State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Honorable Helene E. Weinstein Chair, Assembly Ways and Means Committee Legislative Office Building Albany, New York 12248

Dear Senator Weinstein

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To Learn To Search To Serve



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Eileen McLoughlin Senior Vice Chancellor for Finance and Chief Financial Officer

Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller



State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Mr. Robert F. Mujica, Jr. Director of the Budget Division of the Budget The State Capitol Albany, New York 12224

Dear Mr. Mujica, Jr.:

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Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller Mr. Lara/Division of the Budget



State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Honorable William Barclay Ranking Minority Member Assembly Ways and Means Committee State Capitol Albany, New York 12248

Dear Assemblyman Barclay:

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To Learn To Search To Serve



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<u>SUNY Oneonta</u> has implemented, or developed a timeline to implement improved controls over access and accounting of hazardous materials as well as improvements in monitoring and enforcing compliance with its Chemical Hygiene Plan (CHP). The Chemical Hygiene Officer (CHO) position will be increased to full-time and tasked with monitoring and enforcing compliance with the CHP, including the consistent recording and oversight of the campus hazardous materials inventory using electronic tools, and periodic review of the CHP. Electronic card access controls have been installed in all hazardous material areas to ensure that access is limited to only authorized employees. Records will be reviewed on a regular basis to account for changes in employment status. Further, the campus key policy and procedures are being reviewed and updated over the next six months. A comprehensive risk assessment of operations including hazardous materials will be led by the CHO over the next six months. A risk mitigation plan will be developed to address identified deficiencies.

<u>SUNY Plattsburgh</u> has addressed concerns related to access controls by conducting a review of individuals issued grandmaster keys. This review found that all keys were issued in accordance with campus policy. In addition, SUNY Plattsburgh has developed a written procedure to address how electronic access is provided to the areas where chemical materials are stored. To address concerns about separation of duties of the Science Laboratory and Facilities Support Professional, the College has taken the following steps:

- Confirmation of hazardous material delivery by the faculty members who ordered the hazardous material is now being requested for all orders.
- The Assistant to the Dean for the School of Arts and Sciences reviews for confirmation of delivery by faculty while conducting the procurement card certification process. This approach ensures that at least two individuals are always aware of what has been ordered and what has been received.

To address the issue of not having a complete Emergency Response Plan, the campus has incorporated the hazard analysis into the plan. The hazard analysis had previously been a separate document.

Sincerely,

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Eileen McLoughlin Senior Vice Chancellor for Finance and Chief Financial Officer

Copy: Chancellor Johnson Provost Laursen Audit Committee Members Ms. Montalbano Ms. Demarco Ms. Liapis Ms. Miller



State University Plaza Albany, New York 12246

www.suny.edu

March 1, 2019

Honorable John J. Flanagan Senate Minority Leader State Capitol Albany, New York 12247

Dear Senator Flanagan:

In accordance with Section 170 of the Executive Law, this is our 90-day response showing actions taken to address the recommendations contained in the State Comptroller's Audit Report of Oversight of Hazardous Materials and Waste, State University of New York (2017-S-51).

SUNY takes seriously the responsibilities that come with handling hazardous materials and waste and the faculty and staff work diligently to protect the Campus Community. SUNY endeavors to use minimal amounts of the least hazardous materials to meet our purposes. SUNY has qualified staff and resources to help ensure compliance with federal and State regulations associated with environmental health and safety by providing guidance, training and tools to support the campuses and to help ensure our campuses are safe. The campuses have dedicated, trained, and qualified staff with decades of experience in hazardous materials and waste. Substantial resources are committed to developing and maintaining strong compliance and risk reduction programs. SUNY is gratified that the audit's review of this subject matter did not find fault with a majority of the Campus' procedures for safeguarding the Campus Communities. Our specific comments to the recommendations follow.

# **TO SYSTEM ADMINISTRATION:**

<u>**Recommendation 1:**</u> Provide guidance and support to campus officials in designing and implementing a system of internal controls that provide reasonable safeguards against intentional or accidental misuse of hazardous materials.

Response: SUNY System Administration continues to provide information to the campuses via electronic posts and emails, presentations, and newsletters, and has developed additional guidance documents.

**<u>Recommendation 2</u>**: Work with campuses to improve controls over access, procurement, or accounting for hazardous materials as necessary to further reduce risks relating to controls over hazardous materials.





### **TO SUNY INSTITUTIONS:**

**<u>Recommendation 3:</u>** Improve controls over access, procurement, or accounting for hazardous materials as necessary to further reduce risks relating to hazardous materials.

#### Campus Responses:

<u>University at Buffalo</u> will continue to work to improve controls over access, procurement and accounting for hazardous materials. University officials will work directly with schools and departments to provide them with guidance on implementing improved access controls related to hazardous materials security. For improved procurement controls, the University is in the process of implementing a new electronic purchasing system which will be capable of identifying hazardous materials purchases and notifying Environment, Health & Safety. For improved accounting, EH&S is implementing an EHS management software solution that includes a webbased electronic inventory system. The upgrade will provide a consistent format of chemical inventories, simplifying the inventory process for lab personnel and providing opportunity for increased central oversight. UB is implementing new practices to monitor and enforce existing plans, policies and lease agreements related to hazardous materials.

- <u>Procurement and Distribution</u> evaluate and improve the capabilities of the Procurement system to identify and restrict purchases; review and where necessary improve existing policies and procedures for authorizations of chemical procurement using a risk-based approach, and verification for the receipt of materials.
- <u>Access Control</u> evaluate and improve the systems and practices for key distribution; review and where necessary improve existing policies and procedures for access authorizations and key controls; continue to provide and where necessary strengthen training and awareness information of hazardous materials security.
- <u>Accounting of Materials</u> evaluate commercial electronic systems to facilitate chemical inventory process; review and where necessary improve existing policies and procedures

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Eileen M. Goupken-

Senior Vice Chancellor for Finance and Chief Financial Officer

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