



Metropolitan Transportation Authority

State of New York

July 12, 2018

Honorable Andrew M. Cuomo
Governor of New York State
NYS State Capitol Building
Albany, NY 12224

✓
Honorable Thomas P. DiNapoli
Office of the State Comptroller
59 Maiden Lane, 31st Floor
New York, NY 10038

RE: Response to Report #2017-S-84 – MTA Staten Island Railway Selected Safety and Security Equipment at Train Stations

Gentlemen:

On April 12, 2018, the Office of the State Comptroller issued the above referenced audit report. As required by Section 170 of the Executive Law, I am providing you with the attached response which addresses the recommendations contained in the report.

A copy of the final audit report is attached for your convenience.

Sincerely,

A handwritten signature in black ink that reads "Joseph J. Lhota".

Joseph J. Lhota

c: Helene Fromm, MTA Chief of Staff
Michael J. Fucilli, Auditor General, MTA Audit Services

Attachment

The agencies of the MTA

MTA New York City Transit
MTA Long Island Rail Road

MTA Metro-North Railroad
MTA Bridges and Tunnels

MTA Capital Construction
MTA Bus Company

Memorandum



New York City Transit

Date July 9, 2018
To Joseph Lhota, Chairman, MTA
From Andy Byford, President, NYC Transit
Re New York State Comptroller Report #2016-S-84 – Selected Safety and Security Equipment at Train Stations (SIR): 90 Day Response

In response to the requirements of Section 170 of the Executive Law to respond 90 days after receipt of the above-referenced audit report from the State Comptroller, we hereby provide you with steps taken by MTA New York City Transit (NYCT) to implement the recommendations outlined in the audit report.

The stated purpose of the audit was to determine whether the Staten Island Railway (SIR) has taken appropriate action to ensure equipment, such as cameras and Customer Assistance Intercoms (CAIs), are working, tested, maintained, and monitored.

Comptroller Recommendation #1: Develop a repair frequency standard and ensure compliance with preventive maintenance and repair frequency standards.

NYCT Response: Throughout the audit, SIR communicated to the auditors that the security equipment project was still in the construction phase. Once the project achieved beneficial use in August 2017, SIR developed formal preventive maintenance standards. Following the audit recommendation, to avoid confusion, SIR updated the procedure to include maintenance procedures for the pre-existing system as well.

Comptroller Recommendation #2: Clarify whether the newly developed inspection and preventive maintenance procedures includes CAIs.

NYCT Response: The updated preventive maintenance procedure noted above explicitly includes CAIs.